

Chambersburg Gas Department

What We Do to Protect & Inform You as We Safely Provide Service Excellence

Gas safety is the single most important concern of the Borough of Chambersburg Gas Department. Natural Gas is probably the most heavily Federal and State regulated utility in the nation, yet Chambersburg's focus on safety goes above and beyond the regulations to protect our citizens.

Facilities Quality

The Gas Department spends about \$2,000,000 each year replacing old gas mains and services. Since 2000, the Borough has replaced approximately 22 miles of our cast iron mains. Previously, there were 26 miles of cast iron mains in our system. As of the end of 2024, only 4 miles of cast iron remain. Our new plastic mains are industry standard and made to last a very long time. Many of these replacement activities are performed in coordination with planned street surfacing, gaining new main and reducing the need to disturb newly-paved streets. As you may have noticed, we are also installing gas main to serve new areas of the Borough. This enables many more residents to safely and reliably enjoy the lowest cost natural gas prices in the state!

Safety Surveys

We conduct a leak survey of every gas main with a laser methane detector annually, as well as each service every three years. We annually test every steel main for corrosion, and each steel service every ten years. Additionally, our gas is odorized with the standard natural gas "rotten egg" smell, making it easy for residents to notice and report any leaks that do occur.

Public Awareness

In addition to the information found on our webpage, the Borough mails or advertises safety information to the public every year, and sponsors safe digging bulletins for all local contractors. We work with the Chambersburg Fire Department by purchasing carbon monoxide (CO) detectors for use in owner-occupied residences within the Borough.

Employee Training

Gas Department employees must complete a comprehensive Operator Qualification (OQ) training program, with passing grades required on tests for each of the 49 sections. This training and testing is required every three years. Employees also receive monthly safety training, and annually pass a plastic pipe training and testing program.

Always Ready for Your Call

Please also note that we have a constantly-staffed Borough Utilities Service Center you may reach at any time for reporting utility-related concerns. Please see the link to recognizing a gas odor or leak. If you suspect a gas leak or service problem, call **(717) 263-4111** and you will speak to a locally-based dispatcher.

Result: A Safe and Excellent System to Serve You!

Chambersburg's gas safety programs are expensive, but worth it. Results are proven by the fact that Chambersburg has had zero reportable gas safety incidents over the past 38 years. We are proud to say that no gas system in Pennsylvania is safer than ours.